



## PRODUCT WARRANTY OVERVIEW

# ARBITRATOR BODY WORN CAMERA

In the event that a Panasonic security product has a defect in material or workmanship, Panasonic will exchange or repair the non-functioning unit, with a new or functioning refurbished product, free of charge, provided the failure occurs within the standard or extended warranty period (determined from the original date of purchase with an invoice or purchase receipt) or measured from the date of manufacture (determined from the model and serial number of the unit).

The following body worn camera products are sold with a 3 year warranty\*:

- ARB-BWCMAIN (Body Worn Camera Main Controller Unit)
- ARB-BWCCAM2L (2nd Camera with 3' Cable)
- ARB-BWCCAM2S (2nd Camera with 1.5' Cable)

\*Please refer to the Operating Manual for your warranty coverage period and all terms and conditions.



## ARBITRATOR BWC: BASE WARRANTY

SKU	DESCRIPTION	BASE WARRANTY DURATION
ARB-BWCVEHCHA	USB Cigar Jack Charger	6 months
ARB-BWCEPACLIP	2nd Camera Epaulet Mounting Clip	6 months
ARB-BWCXBATCBL	External Battery Pack with Cable	12 months
ARB-BWCMPLATE	Body Worn Camera Main Controller Mounting	12 months

## ARBITRATOR BWC: EXTENDED WARRANTY

SKU	BWC KIT	BWC 2ND CAMERA	BWC 10 BAY CHARGER
ARB-SVCBWCKTX1Y	Year 4		
ARB-SVCBWCKTX2Y	Years 4-5		
ARB-SVCBWC2CX1Y		Year 4	
ARB-SVCBWC2CX2Y		Years 4-5	
ARB-SVCBWCBYX1Y			Year 2
ARB-SVCBWCBYX2Y			Years 2-3
ARB-SVCBWCBYX3Y			Years 2-4
ARB-SVCBWCBYX4Y			Years 2-5

## ARBITRATOR BWC: PROTECTION PLUS WARRANTY

SKU	BWC KIT	BWC 2ND CAMERA	BWC 10 BAY CHARGER
ARB-SVCBWCKTP1Y	Year 1		
ARB-SVCBWCKTP2Y	Years 1-2		
ARB-SVCBWCKTP3Y	Years 1-3		
ARB-SVCBWCKTP4Y	Years 1-4		
ARB-SVCBWCKTP5Y	Years 1-5		
ARB-SVCBWC2CP1Y		Year 1	
ARB-SVCBWC2CP2Y		Years 1-2	
ARB-SVCBWC2CP3Y		Years 1-3	
ARB-SVCBWC2CP4Y		Years 1-4	
ARB-SVCBWC2CP5Y		Years 1-5	
ARB-SVCBWCBP1Y			Year 1
ARB-SVCBWCBP2Y			Years 1-2
ARB-SVCBWCBP3Y			Years 1-3
ARB-SVCBWCBP4Y			Years 1-4
ARB-SVCBWCBP5Y			Years 1-5

## PANASONIC "PROTECTION PLUS" WARRANTY

Any body worn camera unit for which the Panasonic "Protection Plus" warranty has been purchased will receive additional coverage for any failure that occurs due to accidental damage.

All other terms and conditions of the standard warranty apply and this additional coverage will exist for the duration of the standard warranty period of the unit. If an extended Protection Plus warranty program is purchased, coverage is extended to the end of the last year of extended coverage purchased.

This warranty does not cover failures or defects that are caused by fire, intentional acts, loss, theft, improper maintenance, modification or service by anyone other than the Panasonic National Service Center or a Panasonic Authorized Service Provider, or damage that is attributable to acts of God.

Cosmetic damage that does not affect functionality is not covered. Cosmetic damage on products with hardware failures will be repaired or replaced in accordance with the warranty terms. This warranty is extended solely to the original purchaser on the unit serial number for which it was purchased. Complete unit replacement fulfills the full obligation and is at the discretion of Panasonic and is limited to once during the coverage term.

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